

## EMAIL SENT 13TH FEBRUARY

To: Ombudsman <ombudsman@ombudsman.gov.au>  
Cc: Marjorie Curtis <marjorie.curtis6@bigpond.com>, "Higgins, John" <John.Higgins@climatechange.gov.au>, Greg.Hunt.MP@aph.gov.au, Tony Abbott <Tony.Abbott.MP@aph.gov.au>

Dear Ombudsman,

~~The email shown below was sent to the Ombudsman on 31st January 2014. The officer who had not returned my call, Ally, rang me within an hour of the email being sent. She was helpful and offered to accept the email below as the formal request for a review. I now want to accept her offer.~~

We are formally requesting a review by a senior officer who not involved with the case number 2014-100355 as soon as possible.

The essence of the complaint is that over a considerable period of time DOE has consistently coloured Carbon dioxide black in its publications. It also has consistently substituted the words "pollution" or "emissions" for the word "dioxide". These deficient administrative practices have misled the Australian people into thinking that carbon dioxide is black and polluting which is totally incorrect.

We found Mr John Higgins's responses from DOE entirely unsatisfactory. Our complaint provided specific evidence based references. It is a deficient administrative policy of DOE **not** to provide specific references to support its response to our complaint. Further, it is a deficient administrative policy of DOE, when pressed to provide specific evidence, to refer the complainant to copious extensive documents and instruct them to go find the references themselves. However, having done that I cannot find any evidence to support DOE's claims.

Finally we are very disappointed with the deficient administrative practice of the Ombudsman's office to refuse to investigate such a serious complaint.

For this reason we request a review.

Dr Judy Ryan  
Dr Marjorie Curtis

## EMAIL RESENT 27TH FEBRUARY

To: Ombudsman <ombudsman@ombudsman.gov.au>  
Cc: 151 POLITICIANS MEDIA ETC OPENLY COPIED IN

Dear Ombudsman,

We are resending you this message. We have not heard from you. We do not know your decision regarding reopening our formal complaint against the Department of the Environment for the misleading and totally incorrect portrayal of Carbon dioxide as a black polluting gas.

For independent information we refer you to <http://www.justfactsdaily.com/the-term-carbon-pollution-is-unscientific-and-misleading>

We would appreciate your prompt reply acknowledging that you will reopen the investigation.

Regards  
Dr JudyRyan  
Dr Marjorie Curtis